

INTERNATIONAL PROGRAM FOR HEALTH CARE LEADERS AND PROFESSIONALS

THE QUALITY PROMISE XV ANNIVERSARY

November 30 to December 4, 2026

Harvard Medical Campus, Boston, USA

“Shaping healthcare Quality into the Future: looking ahead”

Coordination for Latino America Dr. Enrique M. Schiavon & Prof. Maride Contreras

General Director: Diana Marie Bowser ScD, MPH

Deputy Director: Prof. Pedro Luis Delgado Gherl

Since the publication of ‘Crossing the Quality Chasm’ and ‘To Err is Human’ early 2000s, quality in healthcare has taken a predominant role globally. The course will explore progress to date, sharing innovations and through practical discussions, the future of quality in healthcare will be assessed through case studies and scenarios. The skills learned in this course can be utilized to improve quality of health care systems in countries around the globe.

Highlighted Speakers:

Diana Marie Bowser, Health Economist, Harvard and Boston Universities

Pedro Delgado, CEO, ISQUA

Jafet Arrieta, Interim Chief Scientific Officer, IHI

Kevin Croke, Political Scientist, Harvard School of Public Health

Richard Bolton Siegrist, Harvard Business School and School of Public Health

Paula Tuma, Director of Quality and Innovation, Hospital Albert Einstein, Sao Paulo

Sonia Abad, Nursery Director Clinica Alemana de Santiago de Chile

Country Experts:

Senior leaders from ALIS members Einstein Hospital (Brazil), Fundacion Santa Fe de Bogota (Colombia), Hospital Austral (Argentina), Clinica Alemana (Chile) will reflect on 15 years of marked progress on improving the quality of care in their contexts, and share lessons learned.

Selected Topics:

Quality in 2026: where we have been, where we're going

Reengineering Quality for the XXI Century

AI and Quality Improvement

Country Expert Panel

Improving Patients Experience: Nursing Role

Payment and Value for Health Systems

Politics of Health and Health Systems

Public Private Collaboration as an Example of Health Reform

Health Reform in Latin America and Silver Economy

Improving Quality of Life for Senior People

ALUMNI DAY HARVARD

Reforming Health Systems in Latin America: Silver Economy and Health

Coordination Dr. Ruben Torres



Final Lunch and Closing Ceremony

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